



COMMUNITY

Working with individuals and the community to understand and meet their needs.



LEADERSHIP

Developing Deaf Services' influence and position to enhance the capacity of the Deaf community.



MISSION

Standing with the Deaf community.
Building capacity and influencing social change.

VISION

Empowered
Connected
Achieving



INNOVATION & GROWTH

Driving improvements and new opportunities aligned with our Mission and enhancing our sustainability.



CULTURE & CAPABILITY

Enabling organisational capability, capacity and readiness.

WHAT WE WILL DO



- Develop and lead broader community consultation and engagement programs.
- Engage and consult with individuals and the community to understand their needs, and reflect these in future services, programs and advisory efforts.
- Enhance our capabilities to design, promote and report on programs and services based on identified community needs.



- Build the profile of the Deaf community in the broader community.
- Be an influencer across the broader community to facilitate social change.
- Build leadership capacity in the Deaf community.
- Enhance Deaf Services' leadership position and presence.



- Align, expand and deliver Deaf Services' programs nationally to meet community needs and expectations.
- Partner with organisations to provide programs and services across the continuum of community needs.
- Develop a research and innovation culture that informs service design and delivery.



- Build an inclusive organisation founded in Deaf culture, community and language.
- Grow a highly skilled, engaged and valued workforce through quality, training and skills development.
- Invest in innovative systems and processes that fit the organisation and support future growth.