



# VIDEO REMOTE INTERPRETING (VRI)

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VRI.



## WHAT IS VRI?

VRI is a way to use an interpreter through online video platforms such as Skype, FaceTime, Zoom, Teams etc.

## WHEN IS IT GOOD TO USE VRI?

Using an interpreter through an online platform allows customers access to a wider pool of

interpreters who could be located anywhere in Australia. This is particularly important if you are in a regional area with no local interpreters available.

## WHAT DO I NEED FOR VRI?

- A computer or mobile device (e.g. iPad, tablet or smartphone)
- A high-definition (HD) webcam (1280 x 720 pixel resolution at up to 30 frames per second)
- A strong and reliable internet connection with both download and upload speeds of at least 1.5MBs per second. You can check the speed of your internet at [www.ozspeedtest.com](http://www.ozspeedtest.com)
- The most up-to-date version of your video conferencing platform of choice.



## How do I connect with my interpreter?

### STEP 1: MAKE A BOOKING

Contact the Deaf Connect booking team, or make a booking online. If you want an online appointment, make sure you select 'VRI' as the type of booking.

Also, let us know if you prefer Skype, Zoom or Facetime and provide the details.

### STEP 2: CONNECT TO AN INTERPRETER

On the day of the booking, it is a good idea to start your device about 15 minutes before your booking. Check that your video conferencing platform is up-to-date and stop any programs, uploads or downloads that might impact your internet speed.

At the time of the booking, the interpreter will video call you on whichever platform you listed on your booking or using the link you provided.

#### Technical Details

##### Tech platform

Zoom

##### Login ID link

Join Zoom Meeting <https://zoom.us/j/5>

##### Hardware

##### Who will initiate the call

Enter Who Will Initiate The Call

## BOOK A VIDEO REMOTE INTERPRETER WITH DEAF CONNECT

Phone: 1300 773 803 | SMS: 0476 857 251 | Email: [interpreting@deafconnect.org.au](mailto:interpreting@deafconnect.org.au)